





# About PJC Plumbing

PJC Plumbing Services specialises in providing plumbing facilities maintenance for commercial and government organisations including local government councils, Department of Education NSW, TAFE NSW, Strata, Real Estate, Fire and Ambulance.

We believe that we as a company and our employees hold high standards in customer service, reliability, and transparency in all our dealings. We are dedicated to the customers and contracts in which we service and are committed to high standards in Workplace Safety, Environmental and Quality Management. PJC has adopted many processes to ensure we achieve a high level of satisfaction from our clients.

Our company is ISO certified which ensures that our processes including training, policies and procedures in quality, safety and environmental are at a very high standard to eliminate any risks or issues that may impact customer satisfaction.

The inclusion of PJC Plumbing Services as a facilities maintenance provider would add experienced tradespersons to your facilities team.







PJC Plumbing Services was originally registered as a business in 2006 and commenced providing plumbing installation and maintenance operations across the greater Sydney metropolitan area

In 2012 the business was incorporated as a private company to reflect the maturity and size of its operation.

Our company became ISO certified in Quality, OH&S and Environmental Management in 2018 to ensure our processes including training, policies and procedures in quality, safety and environmental are at a very high standard to eliminate any risks or issues that may impact customer satisfaction.

We developed a team of experienced and professional plumbers with the average working experience across our licenced plumbers being over 15 years. The business has gained a reputation for high quality workmanship and professional interworking as subcontractors within large industrial businesses.

Over the years PJC Plumbing Services has gained valuable and extensive experience and capability in working in reactive, emergency, and preventative plumbing and gas maintenance across the Sydney Metropolitan region.

We are dedicated to the customers and contracts in which we service and are committed to high standards in Workplace Safety, Environmental and Quality Management. PJC has adopted many processes to ensure we achieve a high level of satisfaction from our clients and have maintained KPI's in all areas including on-time performance and completion, timeliness for invoicing and administrative compliance.

The inclusion of PJC Plumbing Services as a facilities maintenance provider would not only add experienced tradespersons to your facilities team but a partner to your success.

# Our Core Values

Our core values serve as the guiding principles that define our organisational culture and approach to work. They emphasize the importance of delivering on our promises, supporting one another's growth, and fostering a collaborative team spirit.

Additionally, our values underscore the need to overcome challenges and excuses, emphasizing a strong commitment to starting and completing tasks effectively, ultimately leading to success. Together, our core values form the foundation of PJC's ethos and drive our collective efforts towards excellence.



**We Deliver**  
For our team, customers,  
and community



**Build each other up**  
We achieve more when we  
work together



**We Win as a Team**  
We win as a team,  
we fall as a team



**Be stronger than your  
strongest excuse**  
Push past your excuses  
to succeed



**We start, we complete,  
we defeat**  
No matter how difficult a job  
may be, we find a way no  
matter what



# Our Services

We believe that PJC Plumbing Services will provide your company with a valuable option for the provision of plumbing facilities maintenance services across the Sydney Metropolitan region.

An example of our valuable maintenance experience is for Downer Group, where over the past 5 years we have completed over 6,000 emergency, reactive and preventative plumbing, and gas fitting maintenance jobs, across the Sydney Metropolitan region.

We’ve provided these services for sites including local government councils, Department of Education NSW, TAFEs, Strata, Real Estate Fire and Ambulance. We have maintained KPI’s in all areas including on-time performance and completion, timeliness for claims and administrative compliance.

Another example of our experience with facilities maintenance is with our current plumbing maintenance contract with the City of Parramatta Council, where PJC Plumbing Services has completed over 1,500 Commercial and Industrial plumbing projects, maintenance and emergency call out jobs.



General Plumbing & Gas  
Maintenance Services



Emergency & Reactive  
Plumbing Services



Preventative Plumbing  
Maintenance



Thermostatic Mixing Valves  
& Backflow Prevention




Roof Plumbing &  
Gutter Cleaning



Major Plumbing  
Projects



Pipe  
Relining




Blocked Drain  
Specialists



Irrigation & Pump Sales, Service  
& Repairs



Grease Trap Service  
& Clean-Outs



Hot Water, Zip  
Sales, and Repairs



# We are approved and certified with





# Health & Safety

We believe that we as a company and our employees hold high standards in customer service, reliability, and transparency in all our dealings. We are dedicated to the customers and contracts in which we service and are committed to high standards in Workplace Safety, Environmental and Quality Management. PJC has adopted many processes to ensure we achieve a high level of satisfaction from our clients.

Our company is certified with:



These certifications ensure that our processes including training, policies and procedures in quality, safety and environment are at a very high standard to eliminate any risks or issues that may impact customer satisfaction.





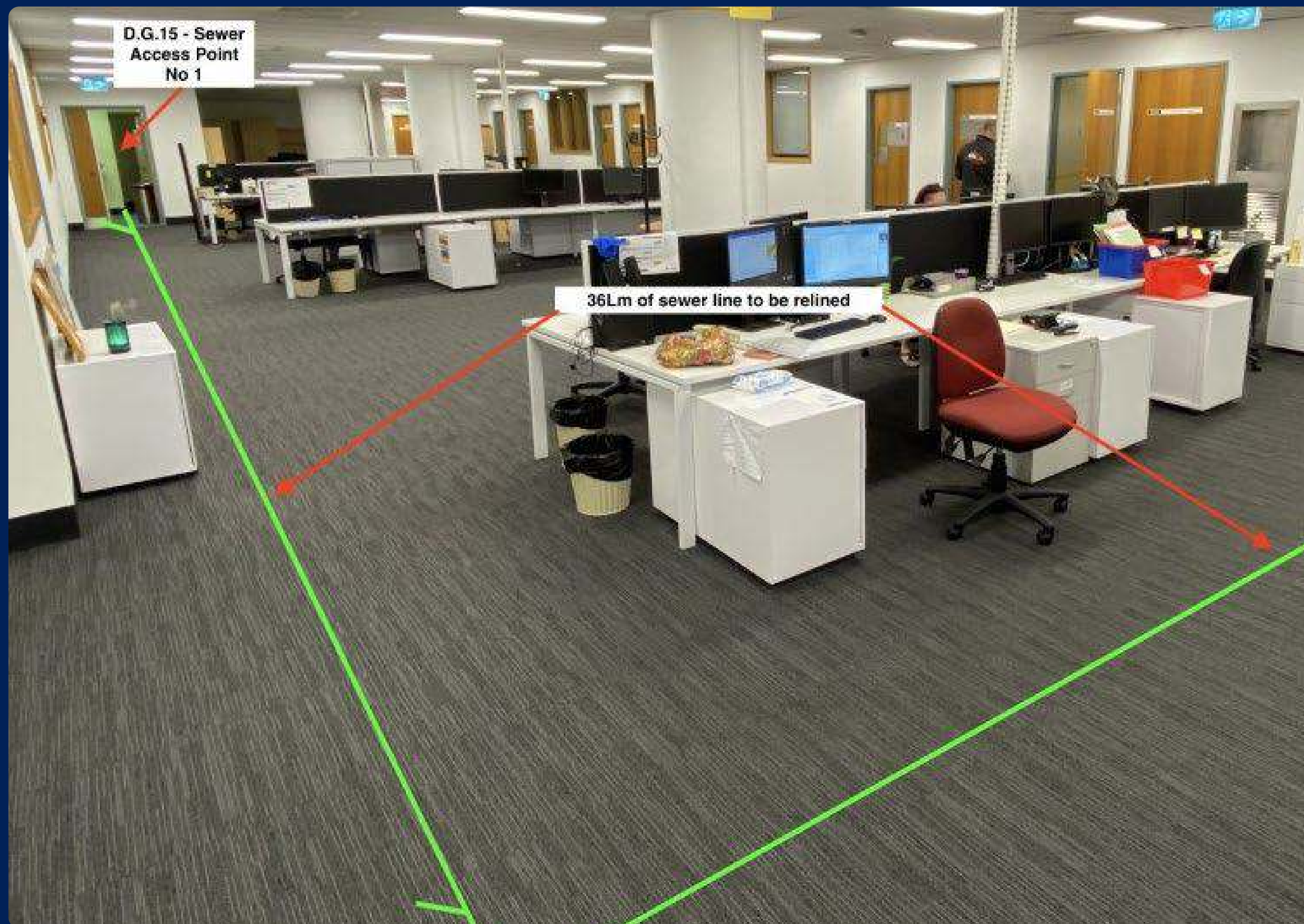
# Current Major Clients



# TAFE NSW Ultimo

Project: 67Lm pipe reline to the sewer line  
Value: \$68,000

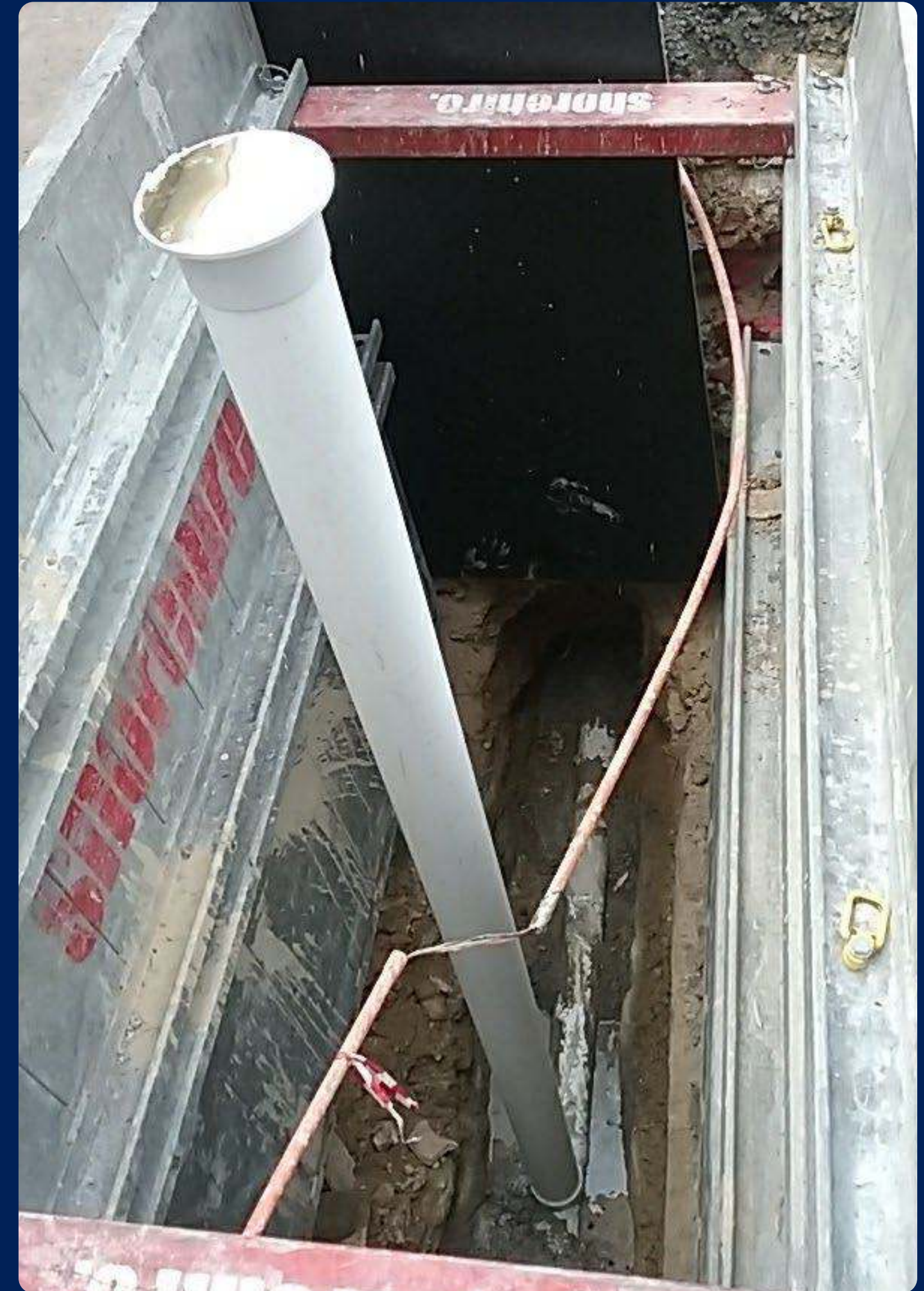




# Department of Education Jamison HS

Project: Sewer replacement on a main sewer line

Value: \$80,000





# Port Authority of NSW Sydney Harbour

**Project:** Commercial hot water system replacement

**Value:** \$15,000





# City of Parramatta Council

**Project:** Sewer and stormwater pump repairs and replacement

**Value:** \$4,500





# Canterbury Bankstown Council

**Project:** Replacement of flashings to Bankstown library & Knowledge Centre

**Value:** \$25,000





# TAFE NSW St Leonards

Project: 3 x Complete bathroom upgrades

Value: \$125,000





# Quality Assurance

We as a company and our employees hold high standards in quality control measures. PJC has adopted many processes to ensure we achieve a high level of satisfaction from our clients.

Our Quality Management system is certified with ISO 9001:2015 Quality Management System which ensures that our processes including training, policies and procedures in quality management are at a very high standard to eliminate any risks or issues that may impact customer satisfaction.





# Financial Stability

PJC Plumbing Services has achieved 100% accuracy and timeliness for invoicing and administrative compliance, which has assisted with the smooth running of our clients operations. By selecting PJC Plumbing Services, prospective clients are able to quickly and efficiently transition to a responsive and reliable team of competent and capable tradespersons who are experienced in providing excellent service and value for money to local government. In particular, we are trusted for;

- Maximising the availability of Council and community facilities through a responsive and highly qualified team.
- High standards of workmanship provided by a committed team with the right skills, equipment and processes to maintain council and community facilities.
- Minimising risk and cost for Councils by getting jobs done quickly and efficiently while adhering technical, environmental, safety and administrative standards.
- Working collaboratively and professionally with site managers and other Council service providers.
- Providing value for money to the Council and its community without compromising on excellent service and workmanship.





# Sustainability Initiatives & Community Involvement

PJC Plumbing Services is committed to promoting economically sustainable practices in the communities we currently service including:

- Supporting locally owned businesses.
- Using suppliers from the community and local government area.
- Our team all have young families, and we regularly attend local fetes and other events in the local councils we service and where possible offer sponsorship.
- We actively look for opportunities to give to the community such as giving back to local schools and community events through sports and event sponsorship.
- Local jobs: We strive to employ staff from the community we are working in. Many of our contracts are with local governments where we have employed people from the areas we are servicing. For Local Government contracts, this means that our plumbers can meet rapid response times plus are more likely to take pride in workmanship done for their own local community.

Additionally, this approach is a sustainable investment in skills and economic activity for the local community





# PJC PLUMBING

SERVICES PTY LTD

02 8022 9000

[pjcplumbing.com.au](http://pjcplumbing.com.au)